

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice applies to all urgent care clinic locations operated by **Precise Urgent Care** in **Livingston, Texas** and **Houston, Texas**. We are required by law to maintain the privacy of your Protected Health Information (PHI), give you this notice of our legal duties and privacy practices, and follow the terms of the notice currently in effect.

1. Our Pledge Regarding Your Medical Information

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the care and services you receive at Precise Urgent Care to provide you with quality care and to comply with certain legal requirements.

2. How We May Use and Disclose Your PHI Without Your Authorization

The following categories describe different ways that we are permitted or required by law to use and disclose your medical records:

- **For Treatment:** We may use medical information about you to provide you with urgent care medical treatment or services. We may disclose medical information about you to doctors, nurses, technicians, or other healthcare personnel who are involved in taking care of you at our Livingston or Houston clinics.
- **For Payment:** We may use and disclose medical information about you so that the treatment and services you receive at Precise Urgent Care may be billed to and payment may be collected from you, an insurance company, or a third party.
- **For Healthcare Operations:** We may use and disclose medical information about you for clinic operations. These uses and disclosures are necessary to run Precise Urgent Care and make sure that all of our patients receive quality care.
- **As Required by Law:** We will disclose medical information about you when required to do so by federal, state, or local law.
- **Public Health Risks:** We may disclose medical information about you for public health activities, such as preventing or controlling disease, injury, or disability.
- **Law Enforcement & Legal Proceedings:** We may disclose PHI in response to a court order, subpoena, warrant, summons, or similar process, subject to all applicable legal requirements.

3. Special Protections Under Texas & Federal Law

Texas state laws and federal regulations provide enhanced privacy protections that we strictly enforce:

- **Texas Medical Records Privacy Act:** In accordance with Texas law, we do not sell your PHI, and we enforce a strict 60-day limit for reporting electronic data breaches to state authorities.
- **Texas Data Privacy and Security Act (TDPSA):** Our technical and digital frameworks prioritize secure processing protocols to minimize unauthorized electronic exposure.

- **42 CFR Part 2 (Substance Use Disorder Records):** Federal regulations require substance use disorder patient records to align closely with HIPAA. If you receive treatment or screening related to substance use at our clinics, those records are protected against legal proceedings and cannot be disclosed without your explicit consent or a specialized court order.
- **Texas Minor Consent Services:** If a minor patient legally consents to their own urgent care medical services (as permitted under specific Texas family law exemptions), the records of that care receive additional confidentiality protections.

4. Your Rights Regarding Your PHI

You hold specific rights concerning your medical information, including the right to inspect and copy records, request amendments, obtain an accounting of disclosures, ask for restrictions (including limiting disclosures to insurers when paying out-of-pocket), and request confidential communications.

5. Changes to This Notice

We may update this notice and apply changes to both existing and future medical information, posting current copies at our facilities and online.

6. Complaints

If you feel your privacy rights were violated, you can file a complaint with our Privacy Officer, the Texas Health and Human Services Commission (HHSC) at 2-1-1 or 877-541-7905, or the federal Office for Civil Rights without fear of retaliation.

7. Contact Information

For questions or to exercise your rights, contact our Privacy Officer at Precise Urgent Care.

Effective Date: May 27, 2026